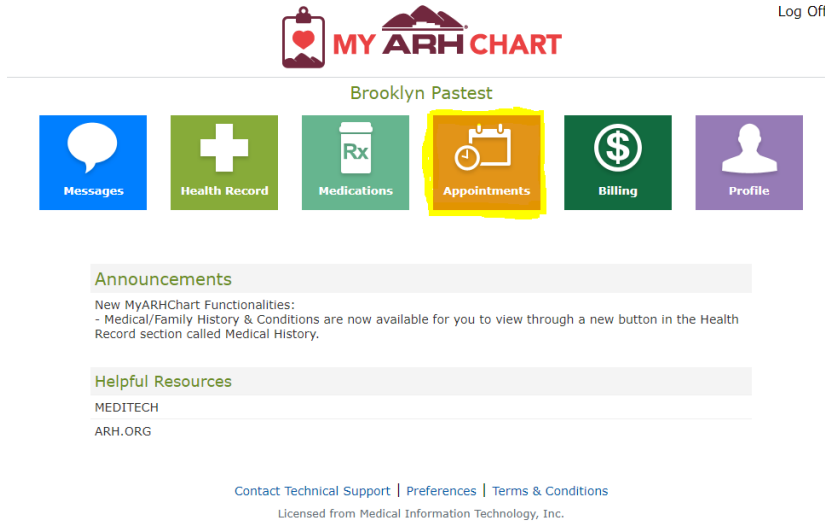


PATIENT REQUEST WORKFLOW

- From the MyARHChart Home page, a patient who wishes to request a Portal Virtual Visit will select the Appointments button (see yellow highlight below) to go to the **Appointments** page.



Log Off

MY ARH CHART

Brooklyn Pastest

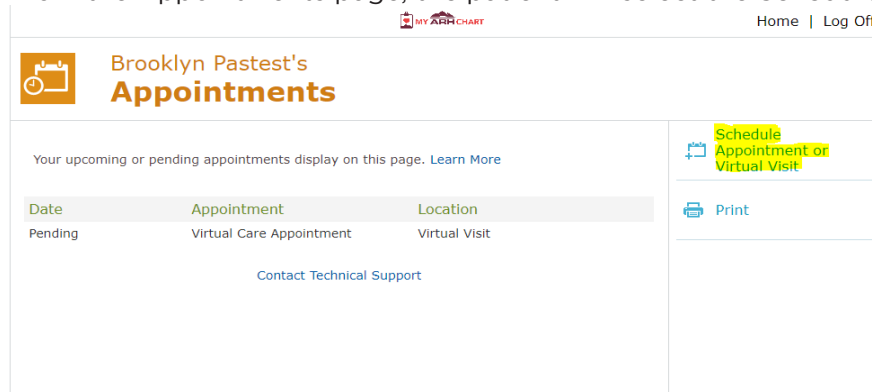
Messages Health Record Medications **Appointments** Billing Profile

Announcements
New MyARHChart Functionalities:
- Medical/Family History & Conditions are now available for you to view through a new button in the Health Record section called Medical History.

Helpful Resources
MEDITECH
ARH.ORG

[Contact Technical Support](#) | [Preferences](#) | [Terms & Conditions](#)
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- From the Appointments page, the patient will select the **Schedule Appointment or Virtual Visit** button.



MY ARH CHART Home | Log Off

Brooklyn Pastest's Appointments

Your upcoming or pending appointments display on this page. [Learn More](#)

Date	Appointment	Location
Pending	Virtual Care Appointment	Virtual Visit

[Schedule Appointment or Virtual Visit](#)

[Print](#)

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- The patient will then select the Virtual Care Appointment radio button and hit Next in the bottom right corner.



Brooklyn Pastest's Appointments

Schedule Appointment

Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 1: Select an appointment type.



Virtual Care Appointment

Please fill out all associated questionnaires before you check in.

Cancel

Next

The patient will select the provider they wish to request a visit with by selecting "Request Appointment" by the provider's name or "Select a different provider" if the provider they wish to see is not listed. The "Select a different provider" option will provide the user with a dropdown box that contains other providers to choose from, (pictured below).



Brooklyn Pastest's Appointments

Schedule Appointment

Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 2: Select a provider for your Virtual Care Appointment

Provider	
Keisha Allen, PA-C	Request Appointment
Jonathan Lyons, DO	Request Appointment
Tasha L McCormick, APRN	Request Appointment
Bradley T Moore, DO	Request Appointment
Bhoodev P. Sharma, MD	Request Appointment
Anthony C Stumbo, MD	Request Appointment
Tina Whitehead, APRN	Request Appointment
Select a different provider	

Cancel Back Next

Step 3: Select a provider for your Virtual Care Appointment

Provider

- No preference
- Amanda Abbott, PMHNP
- Valerie Adams, APRN
- Robyn Adkins, APRN
- Masuda C Ahmad, MD
- Meagan Aiken Vaphiadis, MD
- Lori Akers, APRN
- Rebecca L Akers, APRN
- Abiodun Akisanya, MD
- Osama Amro, MD
- Ajay Anand, MD
- Michael G Anderson, LSW
- Scott Arnett, MD
- James T Arnold DO
- Laura P Ashby-Jones, DO
- Larissa L Bailey, APRN
- Blakelee B Barnett, APRN
- Brooke L. Bays, MSN, APRN, NP-C
- Adnan M. Bhopalwala, MD

Once a provider has been selected, the patient will be able to select when they would prefer to have their appointment and add comments if they wish. They will then click "Next."



Brooklyn Pastest's Appointments

Schedule Appointment

Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 6: Specify your date preferences for your Virtual Care Appointment

No preference, next available

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
AM	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PM	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional Comments

prefer mornings

Cancel

Back

Next

The final step for the patient is to select a reason for their appointment. At this time, the only choice they will have is "Virtual Visit" and this field is required. They can then select/enter a preferred contact number and add any comments about their reason for visit. They will then click "Submit" in the lower right corner.



Brooklyn Pastest's Appointments

Schedule Appointment

Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 7: Confirm appointment request

Virtual Care Appointment
Request Pending

Bradley T Moore, DO
Virtual Visit

What is the reason for your appointment? required

Virtual Visit

Virtual Visits are not intended for all conditions. If you do not see a **Multi Reason** that describes your current condition, please contact your provider directly to schedule an appointment.

How should we contact you if there are any questions about your appointments?



Home Phone: (606)672-1122



Other

Comments

sore throat

Cancel

Back

Submit

The patient will receive a notification that their appointment request has been submitted (see below).

Brooklyn Pastest's Appointments

Schedule Appointment
Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 7: Confirm appointment request

Virtual Care Appointment
Request Pending

Bradley T Moore, DO
Virtual Visit

What is the reason for your appointment? (required)
Virtual Visit

Virtual Visits are not intended for all conditions. If you are unsure what describes your condition, please contact your provider for more information.

Confirmation ✕
Your appointment request has been submitted.
OK

Comments
sore throat

Cancel Back Submit

The requested appointment will show as Pending on the patient's Appointments page of MyARHChart until front office staff has booked the appointment (see below).

MY ARH CHART Home | Log Off

Brooklyn Pastest's Appointments

Your upcoming or pending appointments display on this page. [Learn More](#)

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[Print](#)

Date	Appointment	Location
Pending	Virtual Care Appointment	Virtual Visit
Pending	Virtual Care Appointment	Virtual Visit

[Contact Technical Support](#)